



CLEARFREIGHT

ClearFreight, an international door-to-door logistics firm with offices around the world, understands the needs of its clients and strives to exceed their expectations. For nearly 50 years, ClearFreight has achieved steady growth and success due to a constant focus on the value of its employees paired with the most innovative procedures and technologies available.

Convenient, seamless integration with Microsoft Teams

allows for enhanced collaboration, while VBC with World Office brings international locations together under one solution

vonage.com



ClearFreight Connects Teams Around the World with Vonage

When ClearFreight's contract with a legacy communications provider was up, it was looking for a change. The team was global - they needed a global solution. The team was heavily invested in Microsoft Teams - they needed a solution that integrated seamlessly. And, the team was agile - they needed a partner that had the knowledge and support required to help them adjust and address issues in real time. They found everything they were looking for in [Vonage Business Communications \(VBC\) for Microsoft Teams](#).

"Vonage Business Communications was the one solution that met all our needs. We have a convenient, single application integration with Microsoft Teams, as well as the ability to support our international locations."

- Calvin Hung
Network & Tech Support
Supervisor | ClearFreight

Connecting Across the Room and Across the Globe

ClearFreight's team is based all around the world, but VBC for Microsoft Teams provides them with all the benefits of the Vonage unified communications solution to ensure that employees have the premium calling features and functionality as well as enterprise-grade quality and reliability they need to be successful.

"The process to implement Vonage Business Communications for Microsoft Teams for our employees has been so easy - we have been able to add users and offices frequently with the support of our dedicated project manager," Calvin Hung, Network & Tech Support Supervisor noted. "VBC for Microsoft Teams gives us the ability to support our teams around the world."

RESULTS

Teamwork Makes the Dream Work

The Vonage Business Communications for Microsoft Teams integration is designed for any business that wants to expand the functionality and reliability of Microsoft Teams, enabling them to leverage all of VBC's 50+ advanced calling features within the Microsoft Teams user interface.

"ClearFreight has offices in countries across the globe and it can be difficult to find a unified communications solution that has the capabilities to bring all our locations together. Additionally, we recently made the internal shift to using Microsoft Teams as our main collaboration tool and were looking for a provider with a strong integration within that application," Hung commented. "We were looking specifically for a provider that would make our employees' lives easier and more streamlined. We love the fact that we can access all of our communications tools within the single Microsoft Teams app - that's a very powerful advantage to the Vonage platform."

Vonage has given ClearFreight the tools to support its employees worldwide, while also providing the support needed to ensure those tools work.

"It's been great to work with the Vonage team, especially after a poor experience with our previous provider," said Hung. "Our Vonage product manager and customer support team is always responsive, highly knowledgeable, and willing to help whenever we have a question or issue. That's the level of support that we provide our customers in return, so we know it makes all the difference."



Vonage, a global cloud communications leader, helps businesses accelerate digital transformation. Vonage's Communications Platform enables integration of APIs into existing products, workflows and systems. Vonage's fully programmable unified communications and contact center applications are built from the Vonage platform and empower companies to transform how they communicate and operate.